



Microsoft
GOLD CERTIFIED
Partner

As a Microsoft Gold and CRM Certified Partner, ObjectWin has been recognized by the industry as an expert in developing solutions for a collaborative and mobile workforce.

Microsoft has also recognized ObjectWin as a partner expert in competencies including Custom Development Applications and SOA & Business Process.

Our expertise in SharePoint technologies is focused on instant information access and improving productivity.

Services:

- Customization
- Hosting
- Training
- Technical Support
- Integration Services
- Offsite Development
- Offshore Development

Microsoft Dynamics CRM Practice

ObjectWin's Microsoft Dynamics practice provides implementation, hosting and maintenance for Microsoft Dynamics CRM and related technologies. We leverage this by using: business acumen, technology expertise, proven execution methodologies and our strategic Microsoft Alliance.

Our Service Offerings

- **Product Licensing:** We can help you acquire optimal CRM product licenses from Microsoft, based on parameters such as the number of users and functionality.
- **Global Implementation:** We undertake robust implementations based on proven methodology focusing on standards and processes.
- **Risk-free Upgrades:** Our WinShore Delivery Model and robust tools achieve significant cost savings. Our unique risk-free approach assesses the strategic, financial, operational and technical impact on your enterprise application landscape.
- **Assured Support and Maintenance:** We support global users with their enterprise applications. This includes user support and application maintenance after go-live.

Our Standard Microsoft Dynamics CRM Implementation Includes:

- **Software and Hardware:** ObjectWin helps procure software and hardware to meet your user needs and security roles.
- **Business Requirements Gathering:** ObjectWin meets with Business and IT stakeholders to understand your organization's specific needs and goals for the project.
- **Data Conversion:** Information transfer from data sources.
- **Workflow:** Workflow process configuration to meet your company's needs.
- **Customization:** Fields and screens tailored to your business, accessible through Outlook and/or the Internet.
- **Reports and Queries:** Standard reports and unlimited ad-hoc queries.
- **Training:** End-user and technical training from a certified Microsoft Dynamics CRM professional.
- **Deployment:** Go-live support and follow-on maintenance.

Additional Options

- **Services**
 - Sales Process Improvement
 - System Integration
 - Additional Data Conversion
 - Custom Report Development
 - Trade Show & Lead Tracking
- **Security**
 - Managed Messaging
 - Server Monitoring
- **Automation**
 - Marketing
 - Customer Service
 - Additional Workflow
 - Customer Care
- **Solutions**
 - SharePoint Portal
 - Mobile Access
- **Support**
 - Customer Care Program



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